Including our Special Report on the Bank of America Settlement Funds

SUPREME COURT OF PENNSYLVANIA

Pennsylvania Interest on Lawyer Trust Accounts Board









Funding the Promise of Justice for All

2024 Annual Report

Awarding grants that support the provision of free legal assistance to low-income Pennsylvanians in civil matters where a basic human need, such as access to shelter, nutrition, or healthcare, is at stake.

A MESSAGE FROM THE BOARD CHAIR & EXECUTIVE DIRECTOR

Dear Friends & Colleagues,

We are pleased to present the Pennsylvania IOLTA Board's 2024 Annual Report.

Civil legal aid is a lifeline for our low-income neighbors and friends facing a legal problem without the means to pay for the legal advice needed to solve it. The Pennsylvania IOLTA Board is honored to financially support the provision of free legal advice and representation to eligible clients in these situations, many of which threaten access to basic human needs like shelter, food, and personal safety.

This year, IOLTA revenue reached a record-breaking \$47 million as a result of high interest rates. While the increase was worth celebrating, and celebrate we did, we also recognized the enormous responsibilities and opportunities it presented. In consultation with key stakeholders, including our grantees, we enthusiastically increased grants to help our grant recipients expand capacity to serve more clients, and created a board-designated stabilization fund to ensure that services for clients are as stable and predictable as possible when interest rates fall and IOLTA revenue decreases.

Featured in this report is a sub-report on a special 6-year grant program financed with a distribution of funds from a 2014 settlement between the U.S. Department of Justice and Bank of America restricted for foreclosure

prevention legal assistance and community redevelopment legal assistance. This program wrapped up in 2024 and resulted in thousands of legal aid clients across the Commonwealth and residents in five targeted communities benefiting from the impressive advocacy of our grantees in these distinct categories.

We recognize and thank the Supreme Court of Pennsylvania for their steadfast support of our mission. In addition, we extend our gratitude to the Pennsylvania Legislature for the revenue generated by the Access to Justice Act, our Platinum Leader Banks for going above and beyond in support of our mission, and the members of the private bar who do their part to fill the justice gap by accepting pro bono cases and contributing financially to local legal aid providers.

Sincerely,

99

Honorable Kay Kyungsun Yu CHAIR



Stephanie S. Libhart

EXECUTIVE DIRECTOR



Advancing Justice For All

The Pennsylvania IOLTA Board is the largest funder of civil legal aid in Pennsylvania.

What is the Pennsylvania IOLTA Board?

A. IOLTA stands for Interest on Lawyer Trust Accounts. An IOLTA program exists in every state, the District of Columbia, Puerto Rico, and the Virgin Islands. In Pennsylvania, the program is administered by the Pennsylvania IOLTA Board, a nonprofit organization under the Supreme Court of Pennsylvania.

What is Civil Legal Aid and how does it help?

A. Civil legal aid helps people access basic life necessities such as health care, housing, public benefits, and employment. Services include legal representation in a court proceeding, legal advice, community legal clinics, telephone help lines, and downloadable court forms.

What is an IOLTA Account?

Attorneys routinely receive client and third party funds to be held in trust for future use. When the funds are nominal in amount or expected to be held for a short time, they cannot practically earn interest for the client or third party. These funds are deposited in IOLTA accounts. The interest income is transferred to IOLTA programs to support grants for the delivery of free civil legal aid.

Who benefits from Civil Legal Aid?

A. Legal aid clients are our low-income neighbors including veterans, seniors, children, individuals with disabilities, immigrants, and other vulnerable populations. The larger community benefits, too. In a recent study, economists at Franklin & Marshall College found a \$12 return for every \$1 invested in civil legal aid.

The IOLTA Board's small professional staff manages the day-to-day operations of the IOLTA Board, including revenue and grant administration, monitoring attorney and bank compliance with court rules and regulations, and managing the *pro hac vice* admission application process for Pennsylvania courts.

14,681

IOLTA and MJ-IOTA accounts monitored for compliance.

552

MJ-IOTA custodial accounts generated \$1,103,854 in interest income for legal aid.

159

financial institutions remitting interest monthly or quarterly.

1,715

pro hac vice admissionapplications and feesprocessed across49 judicial districts.

261

reports of grantees' activities and expenditures evaluated.

262

unclaimed or unidentifiable remittances received from 61 attorneys.

\$1.8 million

in back interest collected from bank compliance assessments.

73

bank certification agreements approved.

23

class action residual distributions received, totaling \$246,519.

The Impact of Platinum Leader Banks and Their Attorney Customers



Where You Bank Matters

There are nearly 200 financial institutions approved by the Supreme Court of Pennsylvania to offer attorney trust accounts to Pennsylvania attorneys. The interest rate applied to IOLTA accounts varies widely by bank. The higher the interest rate, the more funding available for civil legal aid.

Platinum Leader Banks voluntarily pay a premium interest rate on IOLTA accounts in support of IOLTA's mission. When a law firm selects a Platinum Leader Bank for their IOLTA account, they are maximizing their contribution to civil legal aid.

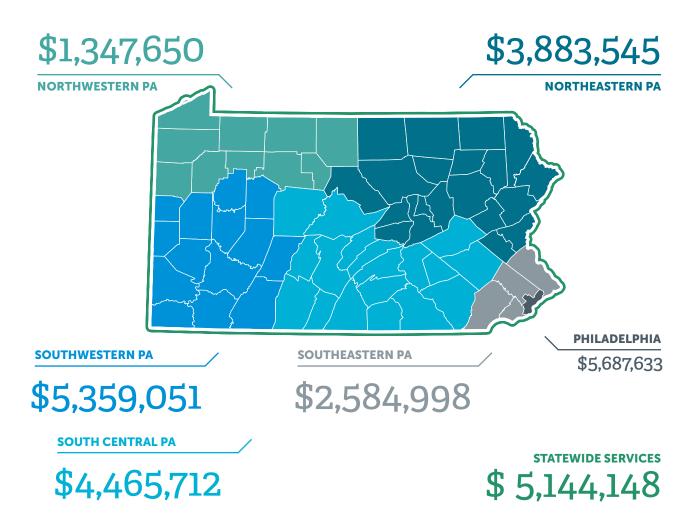
For more information about **opening an IOLTA account** and to access the most
current list of Platinum Leader Banks, visit
our website at **www.paiolta.org**.

THE FOLLOWING FINANCIAL INSTITUTIONS WERE PLATINUM LEADER BANKS
AS OF JUNE 30, 2024:

American Bank AmeriSery Financial Bank Bank of Bird in Hand **Benchmark Federal Credit Union** Centre 1st Bank **CFS Bank** First Resource Bank **Forbright Bank Juniata Valley Bank** Mifflinburg Bank & Trust New Tripoli Bank **Parke Bank** Presence Bank **Somerset Trust Co. Tioga Franklin Savings Bank** Wells Fargo Bank

Financial Impact of Grants by Region

The IOLTA Board is committed to funding programs that increase access to justice for all Pennsylvanians. For that reason, funds are distributed to legal services organizations based on the geographical proportion of people living in poverty throughout the Commonwealth. This method ensures that resources are fairly allocated and support services for Pennsylvanians most in need.



Grant Recipients

Organization	Grant Expenses
AIDS Law Project of Pennsylvania	\$30,000
Allegheny County Bar Foundation	\$171,500
Community Justice Project	\$802,497
Community Legal Services of Philadelphia	\$5,041,255
Consumer Bankruptcy Assistance Project	\$50,000
Disability Rights Pennsylvania	\$179,000
Franklin County Legal Services	\$290,000
Homeless Advocacy Project	\$75,695
Justice at Work	\$752,067
KidsVoice Pennsylvania, Inc.	\$137,000
Lackawanna Pro Bono, Inc.	\$108,000
Legal Aid of Southeastern Pennsylvania, Inc.	\$2,263,792
Legal Clinic for the Disabled, Inc.	\$100,000
Legal Services for Immigrants & Internationals	\$137,400
MidPenn Legal Services	\$3,718,877
Neighborhood Legal Services	\$2,495,326
North Penn Legal Services	\$3,330,042
Northwestern Legal Services	\$1,231,050
Pennsylvania Health Law Project	\$549,516
Pennsylvania HIAS Indigent Immigrant Legal Services	\$261,706
Pennsylvania Immigration Resource Center	\$277,841
Pennsylvania Institutional Law Project	\$936,792
Pennsylvania Legal Aid Network, Inc.	\$1,509,882
Philadelphia Lawyers for Social Equity	\$78,525
Philadelphia Legal Assistance Center, Inc.	\$45,000
Philadelphia Volunteers for the Indigent Program	\$125,000
Pro Bono Partnerships, Inc.	\$18,050
Public Interest Law Center	\$25,000
Regional Housing Legal Services	\$937,804
SeniorLAW Center	\$339,295
Summit Legal Aid	\$2,299,125
Women Against Abuse Legal Center	\$93,000
Women's Center & Shelter Civil Law Project	\$62,700
Legal Services Organizations	\$28,472,737

Grant Recipients continued

Organization	Grant Expenses
Regional Housing Legal Services	\$238,768
Bank of America Surplus Distribution	\$238,768
Drexel University Thomas R. Kline School of Law	\$157,800
Penn State Dickinson Law	\$177,800
Penn State Law	\$154,878
Temple University Beasley School of Law	\$177,800
Thomas R. Kline School of Law of Duquesne University	\$177,800
University of Pennsylvania Carey Law School	\$177,800
University of Pittsburgh School of Law	\$103,900
Villanova University Charles Widger School of Law	\$177,800
Widener University Commonwealth Law School	\$177,800
Law School Clinical and Internship Programs	\$1,483,378
Pennsylvania Bar Foundation	\$282,579
Loan Repayment Assistance Program	\$282,579
Boan Repayment Assistance Hogiani	Ų202,313
Legal Services Organizations	\$28,472,737
Bank of America Surplus Distribution Program	\$238,768
Law School Clinical and Internship Programs	\$1,483,378
Loan Repayment Assistance Program	\$282,579
Total 2023-2024 Grant Expenses	\$30,477,462

Securing a Safe and Healthy Home for Five Young Siblings

Andrew, a veteran and father of five young children, knew he needed to seek a Protection From Abuse (PFA) order when his girlfriend of nine years and mother of his children escalated her threats to harm him and attempted suicide in front of the children. Her mental health started to deteriorate over the years after she stopped taking her medication and fell into a pattern of substance abuse that spiraled out of control.

Until then, he had been able to support and care for her while shielding their children from her violent and troubling behavior.

A crisis-focused human services agency referred Andrew to Northwestern Legal Services (NWLS). Andrew's NWLS attorney successfully obtained a six-month PFA order to protect him and the children. Shortly after the PFA proceedings, the children's mother was involuntarily committed for a period of time, prompting Andrew to seek full custody of the children.

Throughout the custody proceedings, the mother's mental health and substance abuse issues continued to worsen. The court ordered an evaluation of each party's home and appointed a Guardian ad Litem. The mother's home was found to be uninhabitable for anyone, especially children, and the Guardian ad Litem's report recommended Andrew receive full custody of the children.

After interviewing the children and considering the testimony, reports, and recommendations, the judge awarded Andrew sole legal and physical custody of the children and strongly encouraged the mother to seek mental health and substance abuse treatments as she would not be allowed to request a modification of the custody order until she passed drug and alcohol screenings. Andrew felt he would not have been able to navigate the legal system successfully without his NWLS attorney. He was very thankful for her advocacy and dedicated support of his desire to raise his children in a safe and healthy environment.

*Names and photos have been changed to protect the privacy of clients



IN FISCAL YEAR 2023-2024

3,102

clients were provided legal assistance in family law matters including child custody by Northwestern Legal Services.

Source: Northwestern Legal Services

Penn State Dickinson Law Community Law Clinic

Protecting Robert's Supplemental Security Income

Robert was diagnosed with brain cancer at the age of 57. The tumor was successfully removed but he suffered permanent neurocognitive impairment including loss of memory, language, and motor control. As a result, Robert could no longer work; his diagnosis led to an early retirement from a career working in a retail shoe store. Robert started to receive Supplemental Security Income (SSI), a federal program that provides monthly payments to people with disabilities and little to no income, to help him pay his bills. His only other income was \$99 per month from his pension from the shoe store.

In 2023, after receiving SSI payments for more than a decade, Robert received a notice from the Social Security Administration (SSA) that they had overpaid him because he failed to report that his monthly pension payment increased, and, as a result, his

SSI payments would be reduced to recover the overpayment. Robert's sister helped him respond with proof that his pension payments had not increased and the SSA admitted it was their mistake.

A few months later, he received the same notice. Again, Robert and his sister responded with the same proof that his pension payments had not increased. This time, the SSA did not admit their mistake and instead told Robert they would forgive the overpayment this one time. Shortly after learning his brain cancer returned, Robert received a third notice from the SSA indicating the matter would be scheduled for a hearing in front of an Administrative Law Judge. This time, he and his sister contacted the Community Law Clinic (CLC) at Penn State Dickinson Law School for legal help. The CLC law students conducted significant

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students enrolled in the Community Law Clinic at Penn State Dickinson Law spent 3,870 total hours representing clients in a range of civil legal matters.

Source: Penn State Dickinson Law Community Law Clinic

research, including a review of Robert's bank statements, pension records, and the correspondence back and forth between Robert and the SSA. The students discovered that the SSA's allegations of overpayment were based on a numerical error. The SSA had incorrectly calculated the pension payments for eleven months. Before the hearing was scheduled, the CLC law students submitted a Request for Decision on the Record outlining the SSA's calculation error and showing that the fault was the SSA's and not Robert's. Within a week, the SSA contacted the CLC to report that they were issuing a fully favorable decision in Robert's favor, and that the overpayment claim was withdrawn. Without the assistance of the law students at the CLC. it is unlikely that the numerical error would have been discovered, and Robert would have had a significant amount of his regular SSI checks wrongfully withheld.



FUNDING THE PROMISE OF JUSTICE FOR ALL

Loan Repayment Assistance Program

Student loan debt can stand in the way of a career in legal aid where salaries are significantly lower than working in private practice.

NEARLY

\$5.5 million

in loan assistance has been distributed since 2010.

To help eliminate this barrier, the IOLTA Board's Loan Repayment Assistance Program (LRAP) provides up to \$6,000 in assistance annually to attorneys employed by an IOLTA-funded legal aid organization. It also makes it possible for our grant recipients to recruit and retain attorneys with a passion for public interest work.

This program was initiated by the Supreme Court of Pennsylvania and is administered by the Pennsylvania Bar Foundation with grant funding from the IOLTA Board. The grant is financed with *pro hac vice* admission fees paid by out-of-state attorneys who wish to make an appearance in a Pennsylvania court.

SINCE 2010

legal aid lawyers received a loan which has been or will be forgiven when the lawyer completes a full year of legal aid employment.

"I am grateful to be an LRAP recipient. While in law school, I knew that I wanted to advocate fiercely for the most vulnerable clients, like youth aging out of foster care, and *I have done that every day* since joining KidsVoice five years ago.

One of the most rewarding parts of my job is connecting young adults, many of whom have few family supports, with safe and affordable housing. Another recent project is a medicallegal collaboration where we address the legal and other needs of young adults that may have been barriers that prevented them from obtaining necessary medical, dental and mental health treatment. As an LRAP recipient, I can focus my energy on providing hope to my clients, instead of focusing on my student loans. LRAP allows people like me to do this and other important work for the most vulnerable in our society."

- SAMANTHA BARCLAY, ESQ.

Staff Attorney, KidsVoice



Thank You to Our Donors

2023-2024 FISCAL YEAR

We are deeply grateful to those who support us financially. Due to the IOLTA Board's fully funded administration, 100% of donations from law firms and private attorneys goes directly to support legal aid organizations. Because of your generosity, more low-income and disadvantaged Pennsylvanians will be able to receive civil legal services.

Maria Angelo
Jeffrey Attix
Michael Balzarini
Donna Beechey
Nicole Bernard-Povio
Lori Bibko
Kevin Bickel
Dennis Biondo
Lisa Bookman
Brennan Bradley
Arthur Braitman
Debra Branch
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Lisa Carlin
Joan Caruso
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Robert Conway

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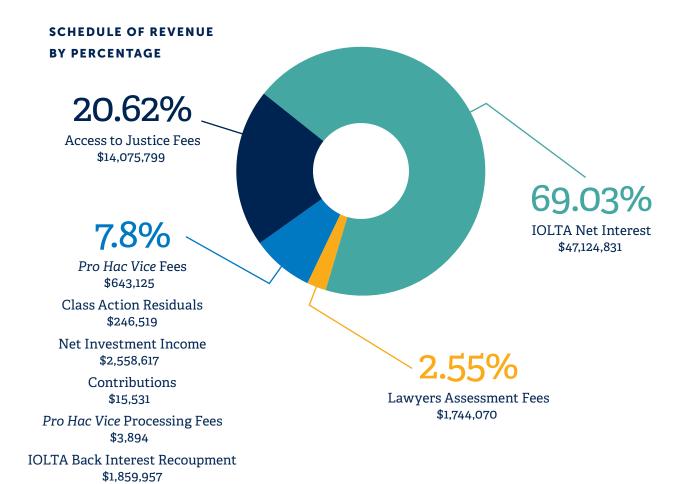
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Nicole Herman
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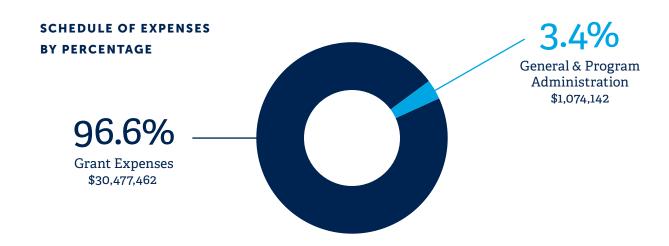
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Jeffrey Miller	Jennifer Tate
Todd Miller	Diane Vari
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Patricia Murphy	
Robert Murray	

By the Numbers

2023-2024 FISCAL YEAR





Schedule of Revenue, Expenses, and Changes in Net Assets

2023-2024 FISCAL YEAR

	IOLTA	AJA	Bank of America Surplus	Pro Hac Vice	Property	Total
			- Curpus		110101	
REVENUE						
IOLTA Net Interest	\$47,124,831	\$0	\$0	\$0	\$0	\$47,124,831
Access to Justice Fees	\$0	\$14,075,799	\$0	\$0	\$0	\$14,075,799
Pro Hac Vice Fees	\$0	\$0	\$0	\$643,125	\$0	\$643,125
Lawyers Assessment Fees	\$1,744,070	\$0	\$0	\$0	\$0	\$1,744,070
Class Action Residuals	\$246,519	\$0	\$0	\$0	\$0	\$246,519
Net Investment Income	\$2,182,131	\$374,447	\$2,039	\$0	\$0	\$2,558,617
Contributions	\$15,531	\$0	\$0	\$0	\$0	\$15,531
Pro Hac Vice Processing Fees	\$0	\$0	\$0	\$3,894	\$0	\$3,894
IOLTA Back Interest Recoupment	\$1,859,957	\$0	\$0	\$0	\$0	\$1,859,957
Total Revenue	\$53,173,040	\$14,450,246	\$2,039	\$647,019	\$0	\$68,272,344
EXPENSES						
General & Program Administration	\$924,947	\$90,769	\$2,039	\$37,991	\$18,396	\$1,074,142
Grant Expenses						
Legal Services Organizations	\$13,250,257	\$15,222,480	\$238,768	\$0	\$0	\$28,711,505
Law Schools	\$1,483,378	\$0	\$0	\$0	\$0	\$1,483,378
Loan Repayment Assistance Program	\$0	\$0	\$0	\$282,579	\$0	\$282,579
Total Grant Expenses	\$14,733,635	\$15,222,480	\$238,768	\$282,579	\$0	\$30,477,462
Total Expenses	\$15,658,582	\$15,313,249	\$240,807	\$320,570	\$18,396	\$31,551,604
Changes in Net Assets	\$37,514,458	(\$863,003)	(\$238,768)	\$326,449	(\$18,396)	\$36,720,739
Acquisition of Property	(\$7,514)	(\$929)	\$0	\$0	\$8,443	\$0
Net Assets — Beginning	\$37,266,553	\$18,383,641	\$238,768	\$2,204,254	\$26,148	\$58,119,364
Net Assets — Ending	\$74,773,497	\$17,519,709	\$0	\$2,530,703	\$16,195	\$94,840,103

Grants

JULY 1, 2017 - DECEMBER 31, 2023

In 2015 and 2016, the Pennsylvania IOLTA Board received a distribution of funds totaling more than \$12 million from a 2014 settlement agreement between the U.S. Department of Justice and Bank of America.

The agreement settled claims related to the bank's origination of risky mortgages as well as the marketing of those mortgages to investors through collateralized debt obligations. Every IOLTA program in the country received a distribution for foreclosure prevention legal assistance and community redevelopment legal assistance.

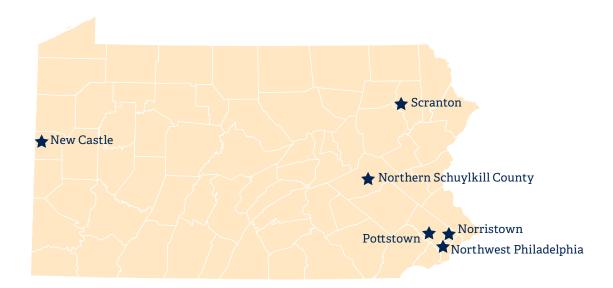
The Pennsylvania IOLTA Board allocated the first distribution of \$852,693 to extend the delivery of housing-related legal services previously funded by the Homeowner Assistance Settlement Act (Act 70 of 2012). The second and final distribution of \$12,181,065 prompted the creation of four new grant programs informed by a yearlong study of the collateral impact of the foreclosure crisis on Pennsylvania's communities.

GRANT CATEGORIES



Community Redevelopment Legal Assistance

The largest grant in this category was awarded to Regional Housing Legal Services (RHLS), a statewide legal services agency with expertise in affordable housing and community redevelopment. RHLS identified five of the most distressed communities within Pennsylvania acutely impacted by the foreclosure crisis on which to focus their efforts.



In each targeted community, RHLS conducted a holistic needs assessment and wrote and executed a response plan that included specialized outreach, customized legal service delivery, and capacity building, all coordinated with local IOLTA-funded legal aid agencies.

Reinvestment Fund conducted a full evaluation of RHLS's grant-funded activities under the Community Redevelopment Legal Assistance category. Visit **www.paiolta.org** to access the report under About PA IOLTA > Other Reports.

Foreclosure Prevention Legal Assistance

Grants in this category funded legal representation for foreclosure defense, tangled title matters, and land installment contract scams and other predatory lending scams.

Cases Closed

Foreclosures Prevented

People Benefited

Including 2,448 Elderly 1,685 Children 270 Veterans

Tenant Legal Assistance

Recognizing that families that lost their home to foreclosure most likely became renters, grants in this category funded legal representation for low-income individuals and families facing eviction or denial of rental housing, warranty of habitability cases, housing discrimination, and/or displacement due to gentrification.

Cases Closed

Evictions Prevented

People Benefited

Including 1,421 Elderly 3.838 Children 254 Veterans

Systemic Advocacy

Grants in this category funded advocacy related to foreclosure prevention, predatory lending, affordable housing, and blight remediation to ensure low-income people have a voice in the development of policies that impact their lives.

Grants focused on:

- Regressive property tax assessments
- Predatory land installment contracts
- · Protecting the health and safety of low-income neighborhoods

Total Grant Expenses

Community Redevelopment Legal Assistance	Grant Expenses
Regional Housing Legal Services	\$5,231,100
Community Justice Project	\$48,035
Neighborhood Legal Services	\$75,000
Public Interest Law Center	\$100,000
Total	\$5,454,135

Tenant Legal Assistance	Grant Expenses
Community Justice Project	\$165,823
Community Legal Services	\$403,114
Franklin County Legal Services	\$101,475
Justice at Work	\$275,084
Legal Aid of Southeastern Pennsylvania	\$372,269
Legal Clinic for the Disabled	\$101,500
MidPenn Legal Services	\$468,099
Neighborhood Legal Services	\$245,883
North Penn Legal Services	\$129,223
Laurel Legal Services	\$43,267
Northwestern Legal Services	\$82,985
Philadelphia VIP	\$101,500
SeniorLAW Center	\$101,500
Summit Legal Aid	\$48,607
Total	\$2,640,329

Foreclosure Prevention Legal Assistance	Grant Expenses
Community Legal Services	\$645,134
Legal Aid of Southeastern Pennsylvania	\$789,254
MidPenn Legal Services	\$609,455
Neighborhood Legal Services	\$542,511
North Penn Legal Services	\$660,525
Northwestern Legal Services	\$58,138
Philadelphia VIP	\$150,000
SeniorLAW Center	\$300,000
Total	\$3,755,017

Grant Expenses
\$130,929
\$80,000
\$120,655
\$331,584

Community Redevelopment Legal Assistance	\$5,454,135
Tenant Legal Assistance	\$2,640,329
Foreclosure Prevention Legal Assistance	\$3,755,017
Systemic Advocacy	\$331,584
Total Expenses	\$12,181,065

Board of Directors

2023-2024 FISCAL YEAR



Vanessa Garrett Harley, Esq.

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Chief Justice Debra Todd

The Pennsylvania Supreme Court is committed to providing access to justice for all citizens, and IOLTA's work is at the forefront of that commitment. As judges, attorneys and members of the legal profession, we possess skills to advance the administration of justice for those less fortunate. Particularly in these contentious times, our obligations as members of our honored profession should bind us together in pursuit of the goal of justice for all. I am personally grateful to IOLTA and to all of you who support pro bono service both financially and by donating your time and talents."



SUPREME COURT OF PENNSYLVANIA

Pennsylvania Interest on Lawyer Trust Accounts Board

MAILING ADDRESS

PA IOLTA Board P.O. Box 62445 Harrisburg, PA 17106-2445

OFFICE ADDRESS

Pennsylvania Judicial Center 601 Commonwealth Avenue, Suite 2400 Harrisburg, PA 17120-0901

Tel 717-238-2001 Toll Free 888-PA-IOLTA (724-6582) Fax 717-238-2003 paiolta@pacourts.us

FOR MORE INFORMATION VISIT WWW.PAIOLTA.ORG